

## **Repeat Prescriptions**

### **Medication Waste**

How can we stop 1 million pounds going down the drain?

#### **What are WE doing about it?**

- The dispensary team, GP's and local pharmacists regularly review medicines, ensuring they are safe and effective
- We operate a 28 day prescribing policy. This helps avoid waste when treatment changes or stops.

#### **How can YOU help?**

- You can help by ticking and checking your order from carefully. Sometimes, if forms are sent to the surgery with no ticks against what you actually need the doctor has to assume that you want all your medication.
- Remember all returned medication has to be destroyed by law, regardless of whether it has been opened
- When you collect your prescription from the surgery, check that it is only for the medicines you require. Please let us in dispensary know if there are any problems with your prescription before you leave.
- Avoid being tempted to order extra as a standby.

- If we cannot give you all your medicines in one go, remember to go back and collect the remainder.

- ask for a new prescription from the surgery until you have made sure that you have collected the full quantity of any previous prescriptions

- If you feel you no longer need a Particular medicine or have any problem with the medicine you are prescribed, tell your doctors, the dispensary or local pharmacist. You could be helping prevent waste.

- Please do not stop taking any repeat medication without consultation.

### **The Dispensary & Repeat Prescriptions**

#### **Location**

Our dispensary is located in the surgery building.

The entrance to the Dispensary is on the side of the surgery.

#### **The service**

The dispensing service is available only to those patients who live more than one mile radius from a Community Pharmacy. Current regulations do not allow us to make dispensary services available to our patients who live within Welshpool town. This ensures that the local chemists will be able to continue to trade

#### **Opening Hours:**

The dispensary is open from 08:30AM until 18:00PM including lunchtimes.

### **Repeat prescription request forms may be:**

- Put in the red box inside the Dispensary entrance or in the letter box
- Dropped it off at Boots or Rowlands pharmacy
- posted to us (enclose a SAE if you want us to return the form to you
- Faxed to us on 01938 556900
- You can also sign up to our online ordering facility or sign up to our automatic ordering system.

**Please note** For safety reasons we do not take repeat prescription requests over the telephone.

### **Medication changes and switches**

**This practice does operate a switch program in order to ensure we are making the most we can of NHS resources. Therefore from time to time you may notice small changes to your medication. Please be aware these changes are fully approved and supported by the partners and the Local Health Board.**

## When will your prescription be ready?

<i>Monday</i>	<i>Wednesday</i>
<i>Tuesday</i>	<i>Thursday</i>
<i>Wednesday</i>	<i>Friday</i>
<i>Thursday</i>	<i>Monday</i>
<i>Friday</i>	<i>Tuesday</i>

- If you leave your repeat slip with a chemist do check with them as timings may differ
- Please make it clear which chemist you wish to use, otherwise we won't know where to send it

## How to order your repeat medication:

- ✓ Place your repeat slip in the red prescription request box
- ✓ Post it through the letter box
- ✓ Post it to us
- ✓ Leave it at a community pharmacy
- ✓ Join our automatic ordering service
- ✓ Sign up for online ordering

You can contact the practice on:  
01938 553118 or  
contact the dispensary directly on:  
01938 557600

# Welshpool Medical Practice

Salop Road, Welshpool, Powys  
Dispensary Enquires: 01938 557600  
Appointments and Reception: 01938 553118



## Dispensary Information